

**REPORT TO: AUDIT AND PERFORMANCE REVIEW COMMITTEE ON 3 MARCH 2010**

**SUBJECT: STATUTORY PERFORMANCE INDICATORS RANKED WITHIN THE LOWEST QUARTILE**

**BY: CHIEF EXECUTIVE**

**1. REASON FOR REPORT**

- 1.1 The Committee is asked to scrutinise performance against statutory performance indicators ranked within the lowest quartile of all Scottish Councils.
- 1.2 This report is submitted to Committee in terms of Section J16 of the Council's Administrative Scheme relating to reviewing performance information for all services.

**2. RECOMMENDATION**

- 2.1 **It is recommended that the Committee scrutinises performance and the areas of improvement identified.**

**3. BACKGROUND**

- 3.1 In agreement with the Council's Performance Management Framework, statutory performance indicators ranked in the lowest quartile of all Scottish Councils are reported to the relevant service committee and the Audit and Performance Review Committee.
- 3.2 Overall, against all Scottish Councils, the results for 2008/09 shows that Moray has 38% (32 of 85) of statutory performance indicators ranked in the top quartile, 27% and 23% in quartile two and three respectively and 12% (10 of 85) ranked in the lowest quartile.
- 3.3 Further analysis of the indicators ranked in the lowest quartile is detailed in **Appendix 1.**

**4. SUMMARY OF IMPLICATIONS**

**(a) Single Outcome Agreement/Service Improvement Plan**

Performance measures are linked to National Outcome 15 that our public services are high quality, continually improving, efficient and responsive to local people's needs and support Service Improvement Plan activities.

**(b) Policy and Legal**

The Local Government Act 1992 places a duty on all councils to publish performance indicators on selected services.

**(c) Resources (Financial, Risks, Staffing and Property)**

None

**(d) Consultations**

The Corporate Policy Unit Manager has been consulted on the content of this report and statutory performance indicator results are discussed with officers as part of quarterly performance monitoring and reporting arrangements.

**5. CONCLUSION**

**5.1 That the Committee scrutinises comments on performance and areas of improvement against the ten statutory performance indicators ranked in the lowest quartile across Scottish Councils.**

Author of Report: Louise Marshall, Quality Assurance and Performance Management Officer

Background Papers:

Ref: