

CDP Link	Priority	Action to Address Priority	Target	Progress Update	Lead Officer
<p>This priority is linked to Corporate Development Plan – Working Principle 4 – Sound Management of Resources</p>	<p>Priority 1.2 Develop Training within Accountancy Section</p>	<p>Agree and sign off formal schedule. Deliver training as per schedule.</p>	<p>September 2006 to March 2008</p>	<p>Training ongoing. The Target date to formally sign off the agreed schedule with Personnel has been revised to June 2008 because of maternity leave.</p> <p>The Training schedule is one of three elements within Priority 1.2 and the others are on schedule.</p>	<p>Lead Officer – Principal Accountant (Training and ICT)</p>

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<p>This priority is linked to Corporate Development Plan - Working Principle 4 - Sound Management of Resources.</p>	<p>Priority 1.3 Improve Accountancy Support to Financial Planning Process</p>	<p>Develop the Capital Strategy and Corporate Asset Management Plan for 2009-2014.</p>	<p>February 2008</p>	<p>Timetable revised because of significant changes in method of government funding. Revised target September 2008.</p> <p>Development of the Capital Strategy and Corporate Asset management Plan is one of three elements within Priority 1.3 and the others are on schedule.</p>	<p>Lead Officer – Principal Accountant (Financial</p>

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<p>This priority is linked to Corporate Development Plan - Working Principle 4 - Sound Management of Resources.</p>	<p>Priority 5.3 Extend access to Cash Payment Service and Reduce cost of Cash Collection</p> <p>Council has approved, in principle, extending access to cash services but reducing the cost to the Council taxpayer by closing cash collection offices. This project takes this decision forward.</p>	<p>Implement the plan to reduce Cost of Cash Collection.</p>	<p>December 2007</p> <p>Later revised to April 2008</p>	<p>Tender process complete and new service supplier appointed. Consultation arrangements finalised and were presented to the Full Council meeting on 30th January 2008 with recommended start date of May 2008. This was accepted.</p>	<p>Lead Officer – Revenues Manger</p>

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This priority is linked to Corporate Development Plan - Working Principle 4 - Sound Management of Resources	<p>Priority 5.5 Review Service Delivery Methods.</p> <p>Project will promote self service options for Council tax and Non Domestic rates and participate in the North of Scotland Local Authorities (NOSLA) Shared Service initiative.</p>	<p>Increase in take up of self service options.</p> <p>Complete NOSLA feasibility study.</p>	<p>March 2008</p> <p>December 2007.</p> <p>Later revised to June 2008</p>	<p>Focus remains on enabling customers to view account balances and next payment details in respect of Council tax and Housing Rent. This links to the cash review project.</p> <p>The bid for funding from the executive to conduct a NOSLA feasibility study has been successful with the study completion now estimated for October 2008.</p> <p>It should be noted that this project had been placed "on hold" as a result of the Scottish Parliament elections and work only recently recommenced.</p>	<p>Lead Officers – Revenues Manager, Tax Manager and Customer Services Manager</p>

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