

**PERFORMANCE MEASURES**

Performance Measure	Data Source	Data Accessible	Reporting Frequency
<b>1. Efficiency Savings</b>			
1.1 Total cash savings achieved through procurement for all procurement projects delivered for FY 07/08	Procurement	Sep 08	Annually
1.2 Total non-cash saving achieved through procurement for all procurement projects delivered for FY 07/08	Procurement	Sep 08	Annually
1.3 Savings attributable to the Council's membership of Scotland Excel	Procurement	Sep 08	Annually
<b>2. Customer Satisfaction</b>			
2.1 Overall satisfaction score from customer satisfaction survey	Scottish Procurement Information Hub	Sep 08	Annually
2.2 Overall satisfaction score from supplier satisfaction survey	Scottish Procurement Information Hub	Sep 08	Annually
<b>3. Procurement Management</b>			
3.1 % of procurement spend that is channelled through a collaborative contract with other publicly funded bodies	Scottish Procurement Information Hub	Sep 08	Quarterly
3.2 % procurement spend with contracted suppliers.	Scottish Procurement Information Hub	Sep 08	Quarterly
3.3 % procurement spend with contracted suppliers on contract.	Scottish Procurement Information Hub	Sep 08	Quarterly
3.4 Contracts are procured in compliance with Council Standing Orders, Financial Regulations, and Procurement Procedures.	Procurement	Sep 08	Quarterly
3.5 % of procurement officers who hold the professional qualification, Member of Chartered Institute of Purchasing and Supply (MCIPS)	Scottish Procurement Information Hub	Sep 08	Quarterly
3.6 % of procurement officers with an appropriate procurement qualification	Scottish Procurement Information Hub	Sep 08	Quarterly
3.7 % of procurement spend actively influenced by procurement professionals	Scottish Procurement Information Hub	Sep 08	Quarterly

Performance Measure	Data Source	Data Accessible	Reporting Frequency
3.8 % Procurement Officers who are undertaking any formal training towards a procurement qualification.	Scottish Procurement Information Hub	Sep 08	Quarterly
3.9 All Council procurers are trained and equipped with the required skills and have access to continuous personal / career development.	Procurement	Sep 08	Quarterly
3.10 All contracts are recorded on the Contract Register and a Supported Tender Process is operated where there is no approved authority to procure	Procurement	Sep 08	Quarterly
3.11 % of contracts notified by electronic contract notice	Scottish Procurement Information Hub	Sep 08	Quarterly
3.12 % of contracts awarded by electronic award notice	Scottish Procurement Information Hub	Sep 08	Quarterly
3.13 % of contracts handled through e-sourcing or e- tendering system	Scottish Procurement Information Hub	Sep 08	Quarterly
3.14 % of transactions processed electronically (through an e-procurement system)	Scottish Procurement Information Hub	Sep 08	Quarterly
3.15 Self assessment against procurement compliance objectives set out by the Chief internal Auditors Group	Procurement	Sep 08	Six monthly

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