

Central Services Performance Reporting

Report Author:

Report Type: PI Report

Generated on:

Rows are sorted by PI Code.



Status



This PI is significantly below target.



This PI is slightly below target.



This PI is on target.



This PI cannot be calculated.



This PI is a data-only PI.


AS = Audit Scotland; SO = Service Outcome; SS = Service Standard; LI = Local Indicator

Theme: Central Services



Objective: Committee Services

Cat	Service Outcome / Service Standard Statement	PI Code & Short Name	Current Target	2007/08 Value	2008/09 Value	2009/10 Value	Q3 08/09	Q4 08/09	Q1 09/10	Q2 09/10	Q3 09/10	Latest Note	Traffic Light Icon
SO		CS003 Committee Draft minutes - % issued on time or early	80%	79%	90.48%		94.12%	87.5%	86.7%	75%	56.25%	The low percentage in quarter 3 is due to staff having to take leave at the end of the year. This was caused by pressures of work earlier in the year caused by staff absence due to illness making it difficult to take/allocate leave. Severe weather conditions resulting in staff absence also impacted on performance late in the quarter	
SO		CS003b Committee Draft minutes - Number issued on time or early	Data only	27 of 34	57 of 63		16 of 17	14 of 16	13 of 15	9 of 12	9 of 16		

Theme: Central Services
Objective: Legal Services

Cat	Service Outcome / Service Standard Statement	PI Code & Short Name	Current Target	2007/08 Value	2008/09 Value	2009/10 Value	Q3 08/09	Q4 08/09	Q1 09/10	Q2 09/10	Q3 09/10	Latest Note	Traffic Light Icon
LI		CS036 Council House Sales income achieved as a % of target (cumulative)	£4,154k	£4,596k 88%	£2,768k 62%		£2,433k 55%	£2,768k 62%	£287k 7%	£604k 15%	£1,150k 28%		

Theme: Central Services
Objective: Personnel

Cat	Service Outcome / Service Standard Statement	PI Code & Short Name	Current Target	2007/08 Value	2008/09 Value	2009/10 Value	Q3 08/09	Q4 08/09	Q1 09/10	Q2 09/10	Q3 09/10	Latest Note	Traffic Light Icon
SO		CS024 Number of Health and Safety Incidents reported (target based on previous 4 years average per quarter) Breakdown of incidents by section: - Community Services Central Services Education Environmental Services	Average - 125 per quarter	425	516		92	181	207	224	176	Within this there are a large number of incidents linked to a small number of children with exceptionally challenging behaviour.	
AS		CS037.1 Equal Opportunities Number and % of highest paid 5% of earners that are women	37.9% or more based on previous years data	37.4%	37.9%		N/A	N/A	N/A	N/A	N/A	Annual PI 2008/09 Total Number of Employees in top 5% = 174 Total Number of women employees in top 5% = 66 % Of women employees at the top = 66/175 = 37.9% Ranked 25 of 32 in Audit Scotland Ranking for 2008-09 - This indicator provides a picture of the current gender balance in more senior posts providing a baseline for measuring improvement over time. A small management team and low turnover within the	

Theme: Central Services

Objective: Personnel

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												<p>Council continue to add to the difficulties in improving the situation.</p> <p>Generally, there are difficulties in recruiting due to location, however with the current age profile and the expected turnover in the coming years, there will be opportunity to address the equalities issues in the recruitment process.</p> <p>The Council has considered the above as part of its Workforce Plan.</p> <p>This area is included in the Service Improvement Plan 2009/10 and a Senior Females Review is scheduled to be undertaken in 2010.</p>	