

REPORT TO: SAFER & STRONGER STRATEGIC GROUP – 3 DECEMBER 2009

SUBJECT: SINGLE OUTCOME AGREEMENT – QUARTER 1 & 2 MONITORING STATEMENTS

BY: CORPORATE POLICY UNIT MANAGER

1. REASON FOR REPORT

1.1 The reason for the report is to:-

(a) Provide the Group with an update against the Single Outcome Agreement (SOA) milestones relating to the Safer & Stronger theme; and

(b) Advise the Group on the progress made against the 2008/09 unmet Actions relating to the Safer & Stronger theme.

2. RECOMMENDATION

2.1 The Group is requested to scrutinise and note the update of performance regarding the milestones, due to be completed by September 2009, relating to the Safer and Stronger theme that are laid down in the Single Outcome Agreement 2009/10

2.2 The Group is requested to scrutinise the progress being made against the 2008/09 unmet actions which were agreed to continue to be reported until action is completed.

2.3 The Group is asked to consider and comment on the statistical information reported in its support of the qualitative milestone updates and its overall value and use to the Group.

3. BACKGROUND

3.1 Progress has been updated against those actions that were due to be completed by the end of Quarter 2, September 2009.

3.2 The monitoring reports are an important aspect to demonstrate to Government that the community planning partnerships have contributed to the delivery against the local and national outcomes. It is challenging to ensure the right balance is achieved in furnishing the Group with the information needed for them to ensure that local outcomes are delivered against keeping the analysis relevant and the report to a reasonable volume.

- 3.3 Overall, throughout the five Theme Groups, there are 486 milestones in total. However milestone updates are currently requested against only those that are due for completion in the reporting quarter. It is appreciated that this report does not inform the Group of progress made or more importantly slippage against milestones due in future quarters. Following comments received as part of the consultation process, update requests in future quarters will provide lead officers with the opportunity to comment on good progress but more essentially identify slippage on milestones due in future quarters, allowing the Group to agree corrective actions.
- 3.4 Covalent is the performance management software used by the Moray Council. The software is used to produce a performance report for this Group. Progress made against SOA key actions are reported on a percentage progress basis, although progress will continue to be monitored in the remaining quarters.

4. SUMMARY OF PERFORMANCE - PROGRESS AGAINST SAFER & STRONGER SOA KEY ACTIONS (2009/10)

- 4.1 The Safer & Stronger Strategic Group are responsible for four Local Outcomes; one under National Outcome 9, 'We live our lives safe from crime, disorder and danger'; two under National Outcome 10, 'We live in well-designed, sustainable places where we are able to access the amenities and services we need'; and one under National Outcome 11, 'We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others'. The four Local Outcomes have 6 underlying Key Actions, which have 45 milestones in total, 21 of which were due to be completed by quarter 2, September 2009.

4.2 The following table provides a summary of performance against the twenty-one milestones which were due to be completed by September 2009.

Key Action	Number of milestones DUE for completion by Qtr 4, Mar 2010	Number of milestones DUE for completion by Qtr 2, Sept 2009	Progress 0 - 25%	Progress 26 - 50%	Progress 51 – 75%	Progress 76 – 100%
Increase the supply of affordable housing	8	4				4
Improve housing quality in the public and private sectors	9	4				4
Tackle Homelessness	11	5				5
Multi- agency approach to address issues of national security (Government's Contest Strategy)	4	2			1	1
Multi- agency approach to address issues of local security and emergency issues	4	1	1			
Reduction in alcohol related offending in Moray	9	5				5
Total	45	21	1 (5%)		1 (5%)	19 (90%)

4.3 The table above provides the rate of progress being made in meeting the milestones due for completion by September 2009. 19 of 21 (90%) milestones are either complete or showing good progress. Comments on the 2 other milestones, falling somewhat short of completion, are provided below. Progress against these milestones will continue to be monitored in the remaining reporting quarters. Updates against all milestones are included in **Appendix 1**.

4.4 Exceptions –

4.4.1 Multi-agency approach to address issues of national security (Government’s Contest Strategy) – Single Points of contact within Partner Agencies to be identified – Q2 (60%)

Work is in progress to establish single points of contact within Partner agencies and progress will continue to be monitored in quarter 3.

4.4.2 Multi-agency approach to address issues of local security and emergency issues – SCG Moray Liaison Group to meet – Q2 (0%)

The SCG Moray Liaison Group is a well established multi agency-group; however, its meeting in quarter 2 was cancelled due to flooding events in September. Arrangements for a future meeting are to be discussed and agreed.

4.5 Percentage progress provided at the lowest level milestones due for completion by September 2009 contributes to the percentage progress against associated Key Actions as at September 2009 and thereafter percentage progress against Local Outcomes as at September 2009 and this is presented in the table below as a basic indicator. It should be noted that this is a simplistic calculation, it does not include progress against milestones due in future quarters and applies an equal weighting to every milestone in terms of importance.

Local Outcome	Associated Key Actions	Key Action % Complete	Local Outcome % Complete
Access to more affordable housing in Moray	Increase the supply of affordable housing	48%	45%
	Improve housing quality in public and private sector	42%	
Homeless people will be provided with appropriate accommodation	Tackle Homelessness	43%	43%
Our community will be resilient to Emergencies	Multi- agency approach to address issues of national security	40%	20%
	Multi-agency approach to address issues of local security and emergency issues	0%	
Reduction in alcohol related offending in Moray	Reduce alcohol related offending in Moray	55%	55%

4.6 In considering the progress made against the Key Action; Multi-agency approach to address issues of local security and emergency issues and its associated Local Outcome, it should be noted that the majority of milestones are due to be completed in future reporting quarters, which influences the percentage result reported above.

5. PROGRESS AGAINST SAFER & STRONGER UNMET SOA KEY ACTIONS (2008/09) (Appendix 2)

- 5.1 Progress updates against the one unmet Safer & Stronger SOA Key Action from 2008/09 are included within **Appendix 2**.

6. SUMMARY OF IMPLICATIONS

(a) Community Plan / Theme Plans / Partner Plans

The report sets out a detailed analysis of performance delivered during the year against the actions identified under the Safer & Stronger Outcomes in the SOA (2009/10).

(b) Policy and Legal

There is a requirement on all Community Planning Partnerships to monitor performance and report annually to the Scottish Government on delivering against the national outcomes in the SOA.

(c) Resources (Financial, Staffing and Risks)

Resources for reporting against the SOA 2009-10 will be met by the Council. Resources for delivering against the actions identified within the key actions will be considered by the Community Planning Board.

(d) Consultations

The officers assigned to update key actions have provided the information for the monitoring report.

7. CONCLUSION

- (a) This report demonstrates that 90% of specific milestones due to be completed by September 2009, for which the Safer and Stronger Group are responsible for, are either complete or show good progress being made. In assessing risks, in terms of the exceptions reported, and their impact in the overall completion of Local Outcomes, the following inference can be drawn; meetings of the SCG Moray Liaison Group are essential in continuing with, what is a well established multi-agency approach to addressing issues of local security and emergency issues in the fulfilment of the Local Outcome that 'Our community will be resilient to Emergencies'. The remaining exception poses no significant risk in the overall completion of Local Outcomes.**

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Background Papers: Held by Author

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