

2025-28 Quarter to September 2026 Financial Services Performance Report – Service Performance Indicators



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Section 6 - Operational Pls

1. Strategic Finance

Code	Code	Short Name	Current Target	2024/25	2025/26	2026/27	Q2 2025/26	Q3 2025/26	Q4 2025/26	Q1 2026/27	Q2 2026/27	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
FS008	Local	Percentage of budget monitoring reports issued to budget managers within target timescales	100%	100%	100%	100%	100%	100%	100%	100%	100%			

Section 6 - Operational Pls

2. Finance Operations

Code	Code	Short Name	Current Target	2024/25	2025/26	2026/27	Q2 2025/26	Q3 2025/26	Q4 2025/26	Q1 2026/27	Q2 2026/27	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
FS001	Local	Annual Accounts submitted by 30th June to External Audit	Yes	Yes	Yes		Not measured for Quarters							
FS002	Local	Was Unqualified Audit Certificate Received (end September)	Yes	Yes	Yes		Not measured for Quarters							

FS115	Local	Cost of Invoice D of Finance	£4.00	£3.25	n/a		Not measured for Quarters					2025/26 data to follow		
FS116	Local	Cost of collecting sundry debtors D of Finance	£2.95	£1.85	n/a							2025/26 data to follow		

Section 6 - Operational Pls														
3. Taxation														
Code	Code	Short Name	Current Target	2024/25	2025/26	2026/27	Q2 2025/26	Q3 2025/26	Q4 2025/26	Q1 2026/27	Q2 2026/27	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
FICT137	Local	Gross cost of collecting Non-Domestic Rates per property.	£33.00	£32.09	£44.89		Not measured for Quarters					Costs relating to the collection of Non-Domestic Rates per property have increased this year following a review of the calculation method. As this new method will be used going forward, costs will continue to be monitored, and the target reviewed once sufficient baseline data is established.		