

FOI Request - Business Intelligence & ICT Support – 101004014835

	Business Intelligence								ICT / Digital / Technology					
Service area	First name	Last name	Job title	BI/reporting team/service name	Main operational IT system used	Main reporting tool used	Email address, if routinely available	Direct telephone number, if routinely available	First name	Last name	Job title	ICT/application support team/service name	Email address, if routinely available	Direct telephone number, if routinely available
Corporate / Council-wide	Not Applicable										Head of Customer Experience, ICT & Digital Services	Customer Experience, ICT & Digital Services	hr@moray.gov.uk	
Adult Social Care	Not Applicable								Not Applicable					
Children's	Not Applicable								Not Applicable					

Service s															
Educational Service s	Not Applicable									Not Applicable					

Moray Council's Contract Register is online at [Live Contract Register as of 20260531.xlsx](#)

For “main operational IT system used”, please provide the principal system used by the service area for case management, service management, statutory reporting, operational records or core service data. For example, this may include systems such as Liquidlogic, Mosaic, Synergy, Capita ONE, Civica, NEC, in-house systems or other equivalent systems.

We do not have a principal system.

For “main reporting tool used”, please provide the primary reporting, dashboarding or analytics tool used for BI/reporting in that area. For example, this may include Power BI, Business Objects, SQL Server Reporting Services, Tableau, Excel, Qlik, in-house reporting tools or other equivalent reporting tools.

We do not have a main tool.

Where more than one operational system or reporting tool is used, please provide the main system/tool used for regular BI, reporting, dashboards, performance reporting, statutory reporting or management information.

For “ICT/application support lead”, I am seeking the person or closest equivalent role responsible for supporting, managing or overseeing the relevant ICT systems, application support, business systems support or digital systems used by that service area. This may sit in ICT, Digital, Technology, Business Systems, Applications, Transformation, a service department, a shared service or an outsourced provider.

We do not have a main tool.

Where the same person or team is responsible for more than one of the above areas, please show this clearly.

If personal email addresses or direct telephone numbers are not disclosed under FOI, please still provide the officer's name, job title, team/service name and any generic mailbox or published contact route that can be used to contact the relevant BI, reporting, ICT or application support function.

If the council does not hold a named officer for one or more of these areas, please provide the closest equivalent role responsible for BI, reporting, analytics, performance data, statutory returns, management information, ICT systems, application support, business systems or digital support for that service area.

We do not have an equivalent role responsible for these areas.