

SERVICE DESCRIPTION FORM

Department: Education and Social Care - Community Care	
Service: Assessment & Care (Access and Field Work Teams)	
Income	(£000s)
Description: Following the service redesign, adult community care services operates a centralised, single point of entry access service and two fieldwork teams covering the east and west of Moray. The access service brings together care officers involvement with assessment, the hospital discharge and intermediate care officers as one single multi-disciplinary team. The access service is the first point of contact for anyone requesting information or requiring an adult community care service. All referrals are assessed and where appropriate passed on to the home care team or the field work teams for continuing support. The field work teams incorporate a range of professionals who prior to the redesign were discrete specialist services such as old age psychiatry and occupational therapy. The creation of two multidisciplinary teams aims to creation a more integrated service leading to better outcomes for service users and carer.	
Outcomes / impacts: The assessment and care teams make a direct contribution to the realisation of the following Single Outcome Agreement national outcomes. (i)National Outcome 2 - We realise our full economic potential with more and better employment opportunities for our people. (ii) National Outcome 6 - We live longer, healthier lives. (iii)National Outcome 11 - We have strong resilient and supportive communities where people take responsibility for their own actions. (iv) National Outcome 15 – our public services are high quality, continually improving, efficient and responsive to local people's needs	